

# WebClient WebPhone Installation Guide

Version 10.2





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## CHAPTER 1

# WebClient WebPhone Installation Guide

### WebPhone Compatible Browsers

- Internet Explorer 7 and 8 for Windows
- Firefox 3.x for Windows

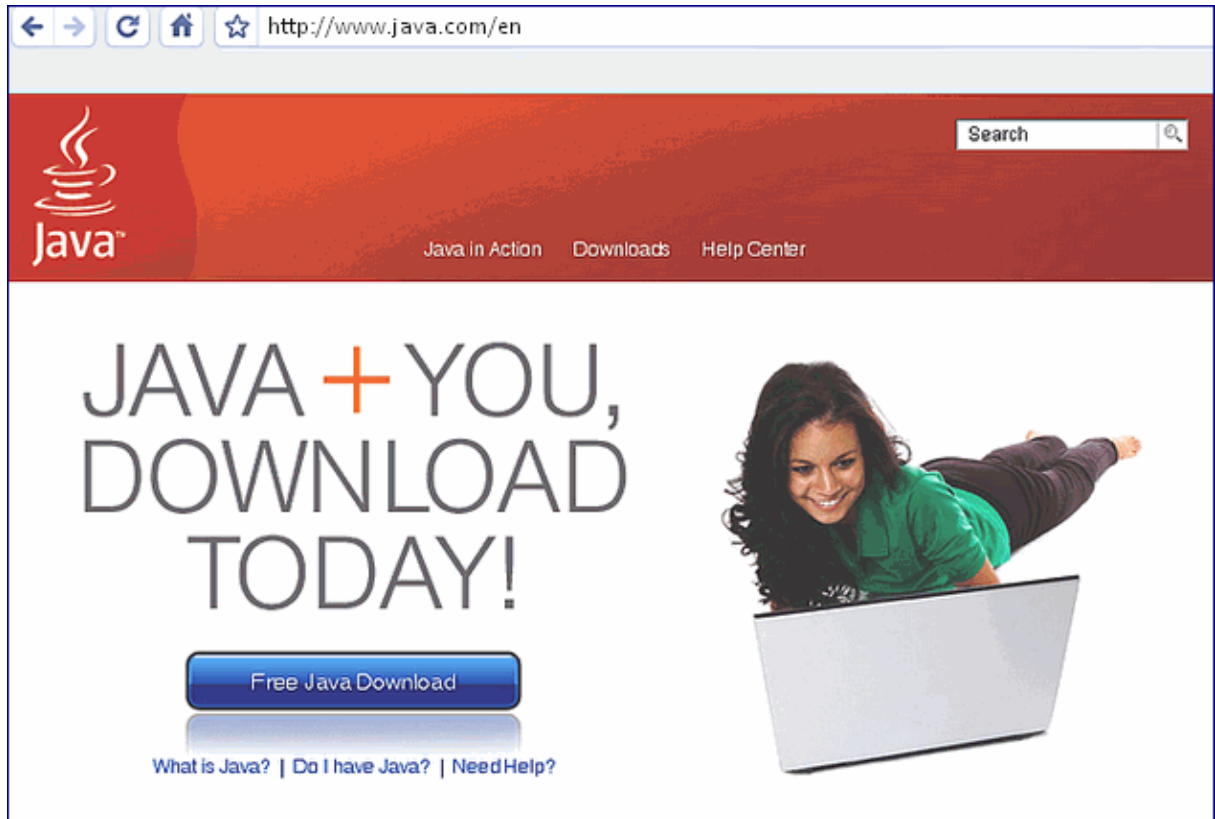
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# Installation

## A) I do not have Java installed yet.

1. Download the latest Java Virtual Machine from <http://www.java.com/> web site (it is necessary to download 32bit, even if you have 64bit OS version, currently we support version Java6u14 and later).



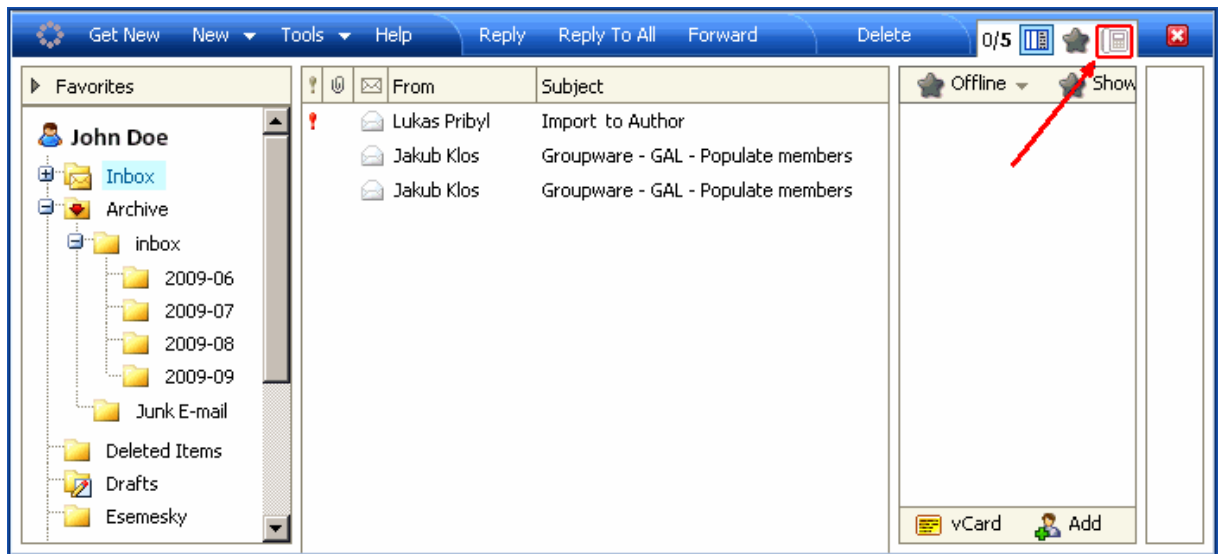
2. Install downloaded file to your computer. (You can follow **Installation Instructions** [http://java.com/en/download/help/ie\\_online\\_install.xml](http://java.com/en/download/help/ie_online_install.xml) from Java home page.)



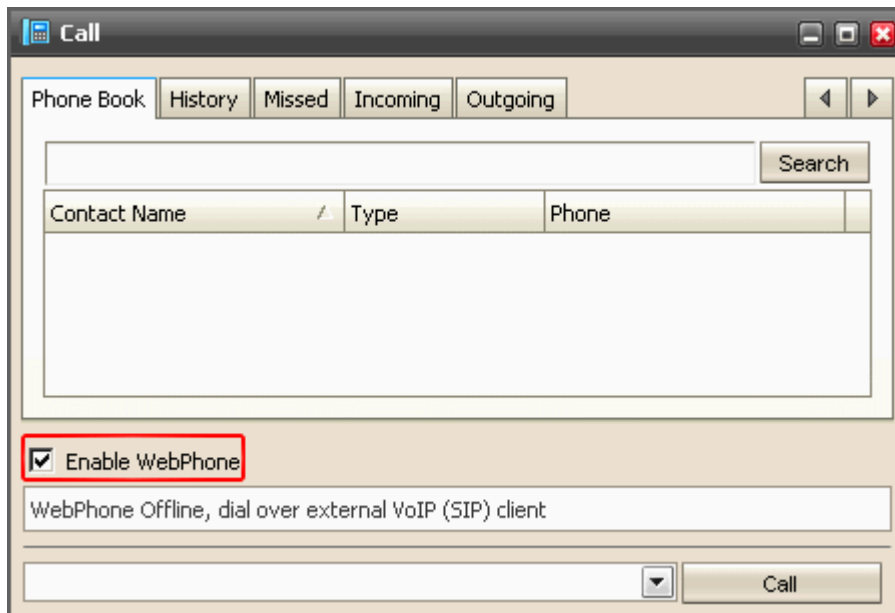
3. Restart your computer (necessary for audio devices mounting).
4. Open your web browser and login to your email account in **IceWarp WebClient**.

A screenshot of the IceWarp Web Client login page. The page has a light gray background. On the left side, there is the IceWarp logo. To the right of the logo, the text 'Welcome to IceWarp Web Client' is displayed. Below this text, there is a 'Login' button. Under the 'Login' button, there are three input fields: 'User' with the text 'user', 'Password' with four dots, and 'Remember' with a dropdown menu showing 'Always ask'. Below these fields, there is a link that says 'Switch to [Basic](#) or [PDA](#) interface.' In the bottom right corner, there is a 'Login' button.

5. Click on SIP client applet in the right upper corner of IceWarp WebClient.

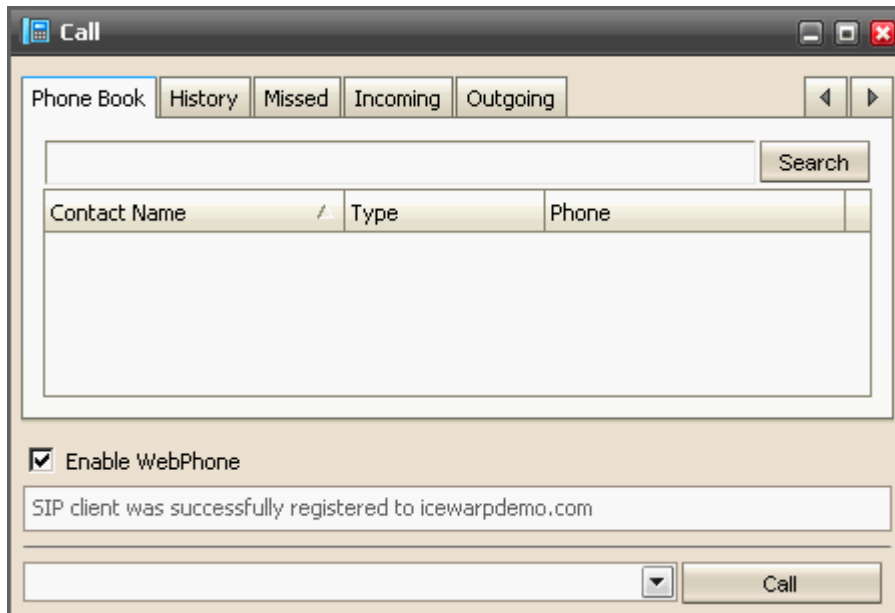


6. Enable WebPhone.



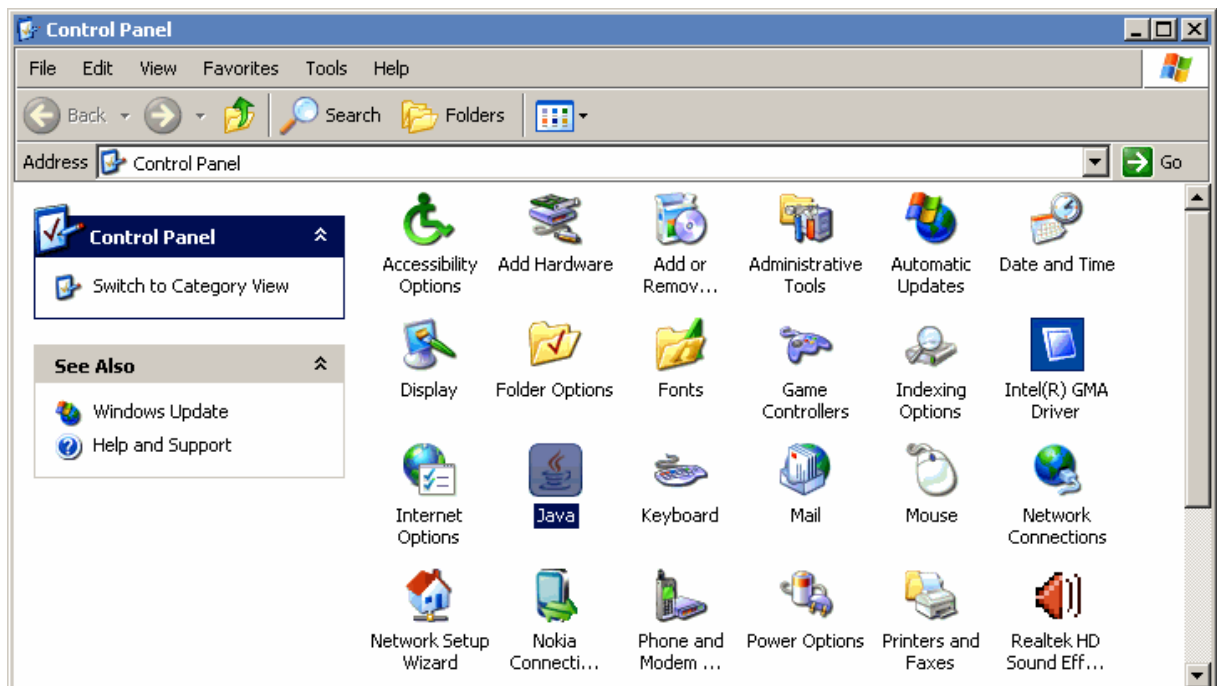


- Now you can call your colleagues over the Internet.



## B) I have Java already installed.

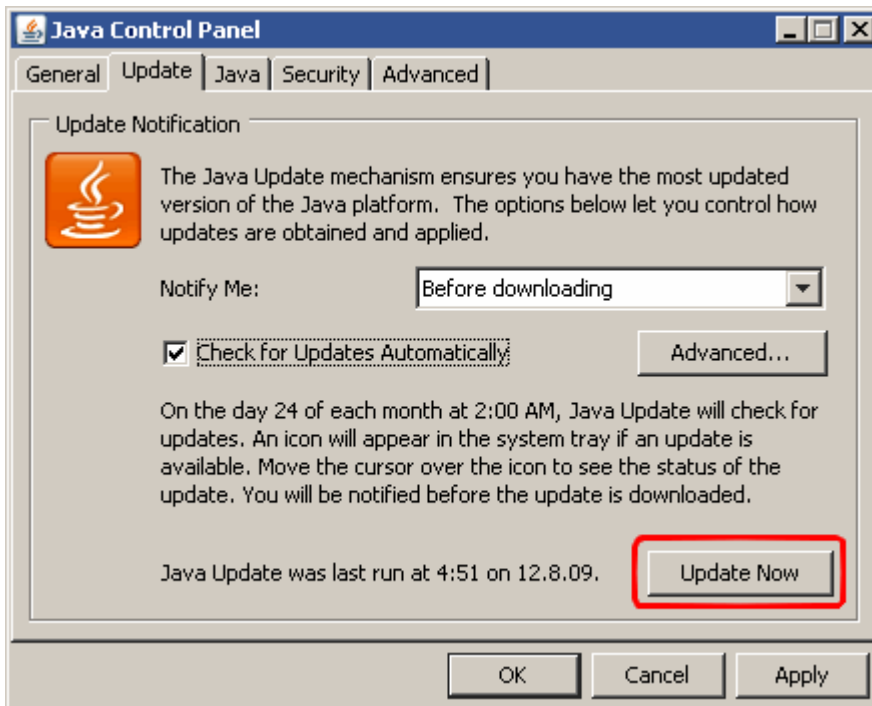
- Open **Start – Control Panel – Java**.



2. Check your Java version – the **General** tab – **About** button (currently only Java6u14 and later is supported).



3. If you do not have the latest version, please update your Java.



4. Confirm all dialogs.
5. After update please continue to the section **A** step 3.