
IceWarp Unified Communications

IceWarp WebPhone Installation Guide

Version 11.3

IceWarp[®]



Published on 1/6/2015

Contents

WebClient WebPhone Installation Guide.....	3
Installation.....	4

WebClient WebPhone Installation Guide

WebPhone Compatible Browsers

- Internet Explorer 8 or higher
- Firefox 3.x
- Chrome
- Safari

Registered Trademarks

iPhone, iPad, Mac, OS X are trademarks of Apple Inc., registered in the U.S. and other countries. Microsoft, Windows, Outlook and Windows Phone are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. Android is a trademark of Google Inc. IceWarp is a registered trademark in the USA and other countries.

Installation

A) I do not have Java installed yet.

1. Download the latest Java from <http://www.java.com/> web site (it is necessary to download the version corresponding to your browser. If you use 32bit browser, you need to download 32bit version of Java, if your browser is 64bit one, then you need 64bit Java.



2. Agree and start download.

Download Java for Windows

Recommended Version 7 Update 51 (filesize: 899 KB)



Downloading and installing Java will only work in Desktop mode on Windows 8 and Windows 8.1. See the [Java on Windows 8 FAQ](#) for more detailed information.

**Agree and Start Free
Download**

By downloading Java you acknowledge that you have read and accepted the terms of the [end user license agreement](#)

3. Install downloaded file to your computer. (You can follow **Installation Instructions** http://java.com/en/download/help/windows_manual_download.xml from Java home page.)



4. Restart your computer (necessary for audio devices mounting).
5. Open your web browser and login to your email account in **IceWarp WebClient**.

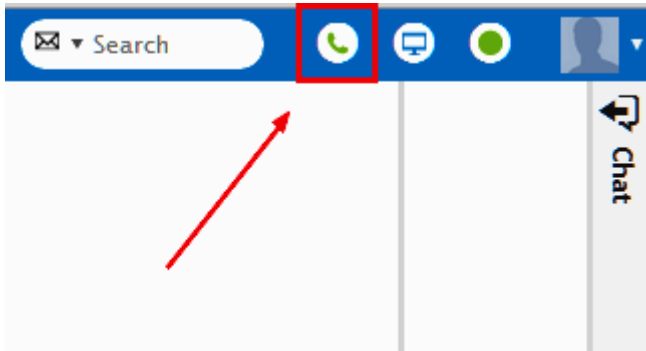
Sign in

john.w ×

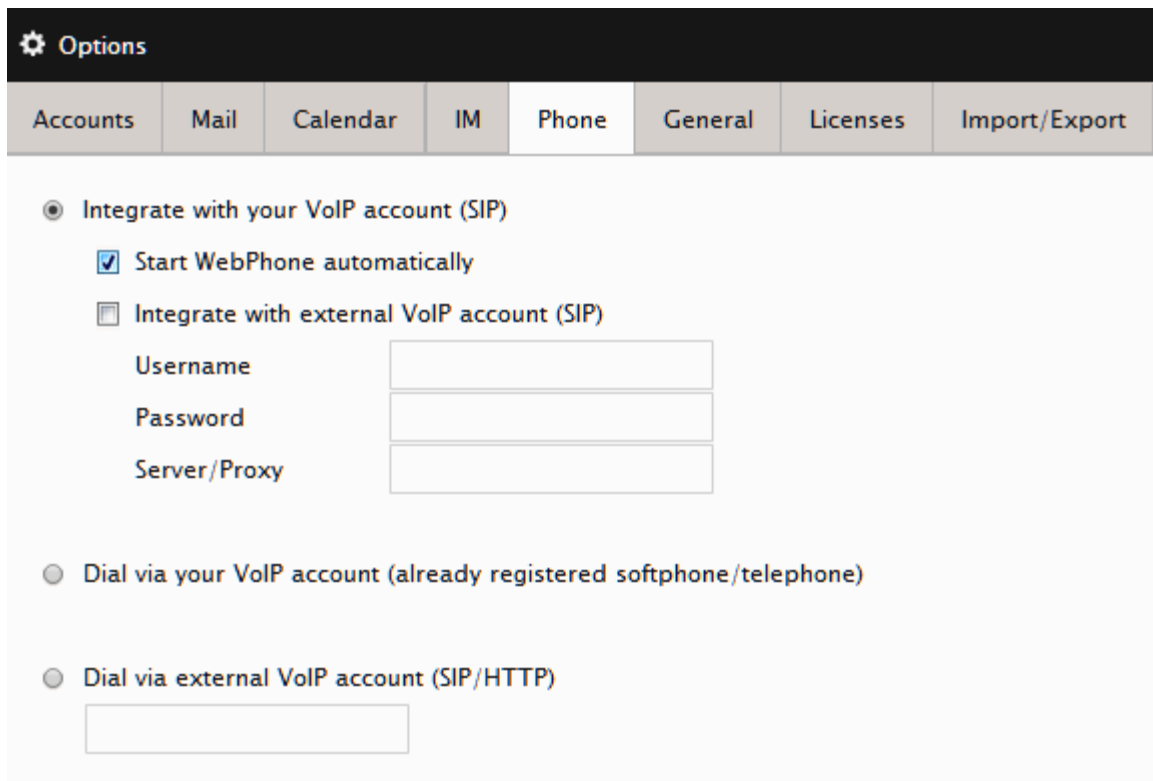
●●●●●●●●

SIGN IN Remember me

6. Click the Phone icon in the right upper corner of IceWarp WebClient.

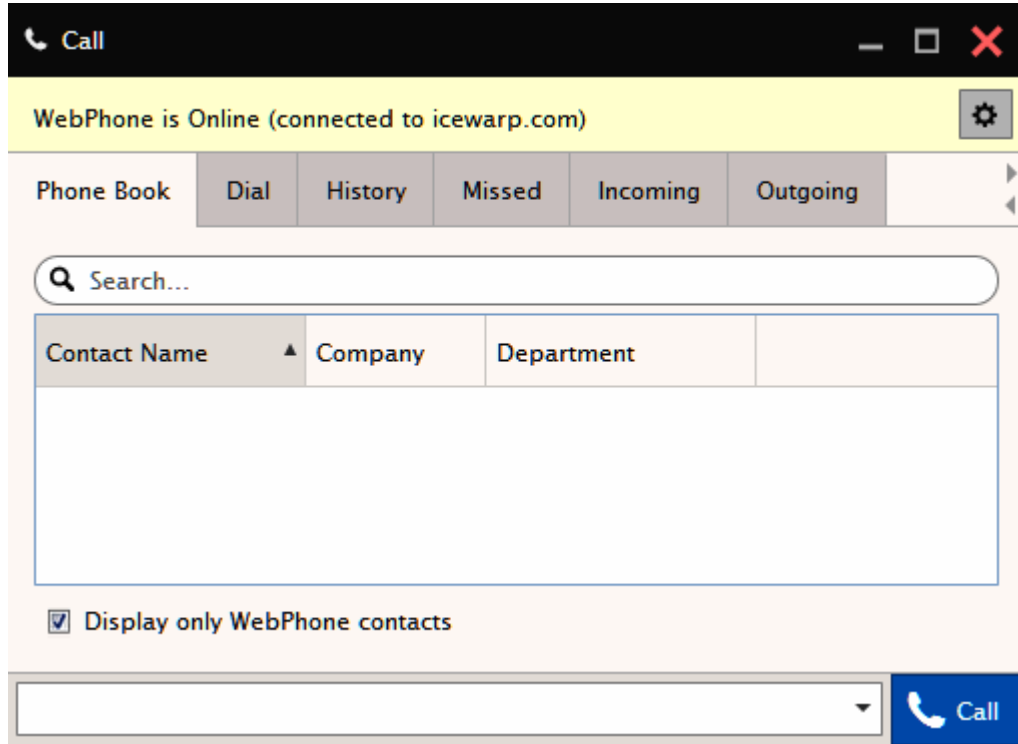


7. Enable WebPhone. If you want to start WebPhone automatically upon the WebClient start, tick the *Start WebPhone automatically* checkbox in the **Options** dialog (open this dialog by clicking the right upper *Options* icon in the WebPhone dialog).

A screenshot of the 'Options' dialog box in IceWarp. The dialog has a dark header with a gear icon and the word 'Options'. Below the header is a horizontal menu with tabs: 'Accounts', 'Mail', 'Calendar', 'IM', 'Phone', 'General', 'Licenses', and 'Import/Export'. The 'Phone' tab is currently selected. The main content area shows three radio button options:

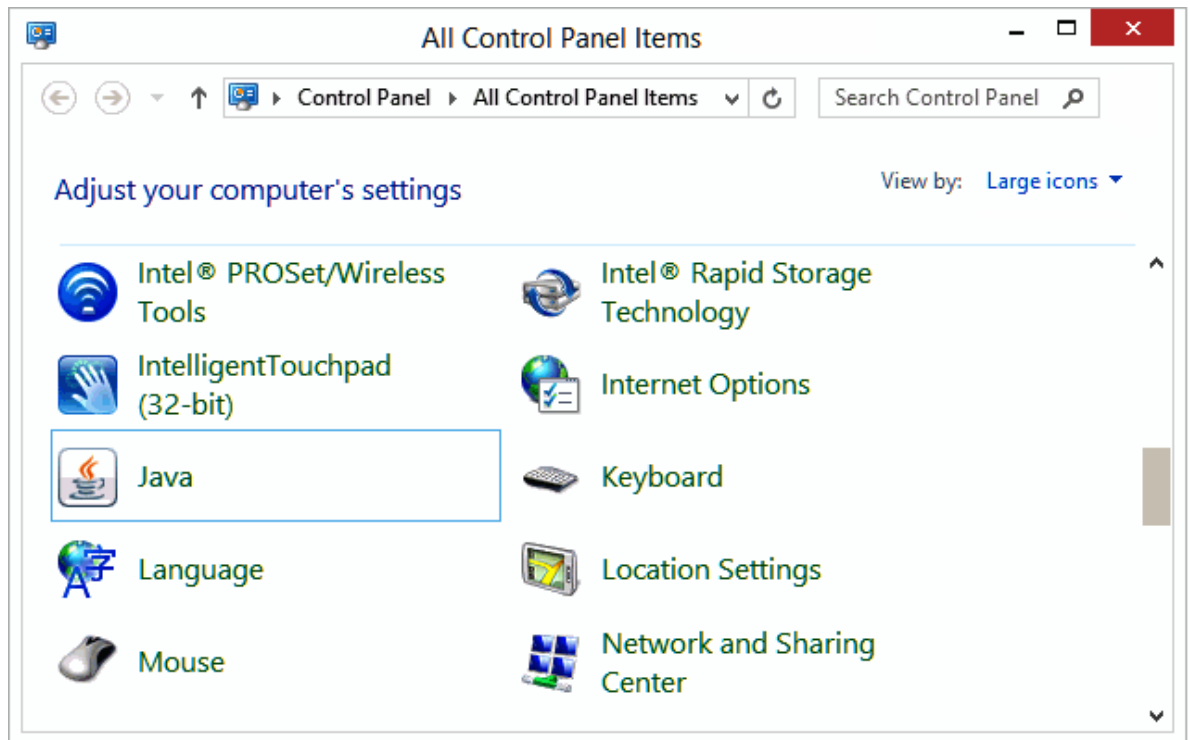
- Integrate with your VoIP account (SIP)
 - Start WebPhone automatically
 - Integrate with external VoIP account (SIP)
 - Username:
 - Password:
 - Server/Proxy:
- Dial via your VoIP account (already registered softphone/telephone)
- Dial via external VoIP account (SIP/HTTP)
 -

- 8. Now you can call your colleagues over the Internet.



B) I have Java already installed.

- 1. To check the version of Java installed on your computer, go to **Control Panel – Java**.




2. Check your Java version – the **General** tab – **About** button.



3. To verify the latest version of Java is installed, go to the <http://www.java.com/verify> page and click *Verify Java Version*. If you do not have the latest version, please update your Java. Answer *Run this time* if you are asked for a permission to run Java verifier applet.

Verify Java Version

Check to ensure that you have the recommended version of Java installed for your operating system. After clicking the button below, a security prompt may appear. Click **Run** to allow the verification process to continue.

 Verifying your Java version will only work in Desktop mode on Windows 8 and Windows 8.1. See the [Java on Windows 8 FAQ](#) for more detailed information.

Verify Java version



If you recently completed your Java software installation, you **may need to restart your browser** (close all browser windows and re-open) before verifying your Java version.

4. After update please continue to the section **A** step **3**.